



Work Experience/Volunteers

Thank you for expressing interest in work experience/volunteering at Greenacres Animal Park! As a small, family-run zoo we are incredibly grateful for and rely on our volunteers to ensure smooth running of the park as a whole.

Please be aware that these shifts can be physically demanding and as the park is almost entirely outside, you will be expected to work in all weather conditions so please check the forecast ahead of time and prepare accordingly.

Person specification

Essential Criteria:

- *Age Requirement:* Must be 16 years or older.
- *Competence:* Able to follow instructions and work independently when required.
- *Passion for Animals:* Enthusiastic about animal welfare and conservation.
- *Physical Fitness:* Capable of handling outdoor work in various weather conditions, including standing, walking, and some lifting.
- *Reliability:* Punctual and committed to agreed volunteer shifts.
- *Communication Skills:* Able to engage with visitors and work well with staff and other volunteers.
- *Team Player:* Willing to collaborate and assist in different areas as needed.
- *Health & Safety Awareness:* Understands and follows zoo safety protocols to ensure animal and visitor well-being.

Desirable Criteria:

- *Experience:* Previous work or volunteering with animals and/or in customer service is a plus.
- *Education:* Any relevant qualifications or studies in animal care, biology, or conservation.

- *Flexibility:* Available during weekends, holidays, or peak times.
- *Public Engagement Skills:* Comfortable answering visitor questions and participating in educational activities.
- *Commitment:* Able to dedicate at least one day per week (ideally 20hr+ placements)

What happens next

Due to the high number of applications and limited spaces, we carefully select candidates who best fit our needs. If you believe you may be a good fit for our team after reading the above criteria, please email with your availability over the next few weeks as well as your requirements for further shifts.

You will be invited to attend a one-hour trial shift. This will give you the opportunity to experience the role firsthand and allow us to assess your suitability for the position.

During the trial, you will be introduced to some of the tasks involved, meet our team, and get a feel for the environment. Please note that completing a trial does not guarantee a placement. You will also need to fill out some paperwork. If selected, we will contact you with the next steps.

Please note, while we do accept shorter placements, requirements that cover longer periods and those that are in blocks such as a full week will be prioritised.

What you will need:

- All black clothing (suitable for the weather, please check ahead of time!)
- Steel toe-capped boots (wellies are also okay)
- Lunch (on-site café is only available on open days)

We appreciate your enthusiasm and look forward to potentially welcoming you to our team!